

FAIS Act information disclosure certificate

(including representative details)

1. Purpose

In terms of the Financial Advisory and Intermediary Services Act 37 of 2002, and the subordinate legislation thereto ("the FAIS Act"), as amended from time to time, the information in this disclosure certificate must be provided to prospective clients, before rendering financial services, and to existing clients whenever material amendments are made, and preferably annually. This disclosure certificate includes information about the FSP, the financial products, and financial services, for which it is licensed, the product suppliers of the financial products it offers to clients, conflicts of interest (actual, potential, or perceived), and the details of the representatives who have been appointed by the FSP, to render financial services for the specified financial products, including whether, or not, the representatives are being supervised, when rendering those financial services. The FSP is committed to rendering financial services with honesty, fairness, due care, and diligence, and to meeting the requirements of the FAIS Act. A copy of the FAIS Act licence certificate, including the conditions of the licence, is available on request from the representative, or compliance officer.

2. Information

	Authorised financial services provider
Authorised FSP full name	Dooya (Pty) Ltd
FSP licence number	53712
FSP approval date	2024-05-14
Company registration number	2018/026543/07
Physical business addresses	12 The Waterfront, 37 South Beach Road, Umdloti, Kwa-Zulu Natal, South Africa, 4319
Postal address	12 The Waterfront, 37 South Beach Road, Umdloti, Kwa-Zulu Natal, South Africa, 4319
Contact details	Telephone: +27 (73) 852-8540
	Email: info@dooya.co.za
	Website: www.dooya.co.za
Nature of business	Financial services (financial advice and intermediary services)
Compliance officer	Vorlaufer Compliance (Pty) Ltd (approval number 6692)
	Represented by Gigi Vorlaufer (approval number 4808)
	Address: 12 Constantia Avenue, Alan Manor, Johannesburg, Gauteng, South Africa, 2091
	Telephone: +27 (82) 780-8473
	Email: gigi@vorlaufer-compliance.co.za
	Website: www.vorlaufer-compliance.co.za
Complaints	The FSP aims to treat all clients fairly. It has a Complaints resolution process. The Complaints policy and procedure is available on the website, or
	at the offices, on request. You should address all complaints to the compliance officer.
Ombud for FSPs	Telephone : +27 (12) 762-5000 or +27 (12) 470-9080
	Fax: +27 (86) 764-1422 or +27 (12) 348-3447
	Postal address: P O Box 74571, Lynnwood Ridge, Pretoria, Gauteng, South Africa, 0040
	Physical address: Sussex Office Park, Ground Floor, Block B, 473 Lynnwood, Pretoria, Gauteng, South Africa, 0081
	Email: info@faisombud.co.za
	Website: www.faisombud.co.za
Information officer	Information officer

	Full name: Kyle Dowie
	Telephone: +27 (87) 550-5221
	Email: info@dooya.co.za
	Deputy information officer
	Full name: Andrea Archer
	Telephone: +27 (87) 550-5221
	Email: support@dooya.co.za
Information regulator	Postal address: P.O Box 31533, Braamfontein, Johannesburg, Gauteng, South Africa, 2017
	Physical address: JD House, 27 Stiemens Street, Braamfontein, Johannesburg, Gauteng, South Africa, 2001
	Email (complaints): complaints.IR@justice.gov.za
	Email (general): inforeg@justice.gov.za
	Website: Home - Information Regulator (inforegulator.org.za)
Remuneration of representatives	The FSP's employee representatives participate in the same salary, and incentive, structures as other employees. Any representative specific
	conflicts of interest are detailed in the representative section of the FAIS Act information disclosure certificate (including representative
	details). Sign-on bonuses are not offered to representatives. Representatives are not remunerated:
	where the financial interest is determined with reference to the quantity of business secured for the FSP, without giving due regard to the delivery
	of fair outcomes for clients
	for giving preference to a specific product supplier, where a representative may recommend more than one product supplier to a client
	• for giving preference to a specific financial product of a product supplier, where a representative may recommend more than one financial product
	of that product supplier to a client
Conflicts of interest	The conflicts of interest management policy is available on the FSP's website, or at the offices. The FSP maintains a conflicts of interest register,
	which reflects all financial interests received, financial interests offered, personal account trading (personal investing for your own account), outside
	business interests, and any other actual, or potential, conflicts of interest.
Governance	The FSP has appropriate governance structures in place, based on its size, and complexity. The board of directors consists of executive directors. A
	selected, and skilled, executive and management team, is responsible for the daily management of the business.
Empowerment	In accordance with the Department of Trade and Industry (DTI) generic codes for Broad-Based Black Economic Empowerment (BBB-EE), the FSP
	is a level 4 contributor.
Confidentiality	All information obtained, or received, from clients, remains confidential, unless the client provides written consent, or unless the FSP is required by
,	law, to disclose information.
Waiver of rights	The FSP may not, in any way, request, or induce, a client to waive any right, or benefit, conferred on the client by the FAIS Act, or recognise, accept,
Traiter of rights	or act on, any waiver by the client.
Guarantees and/or insurance	The FSP is exempt from holding suitable professional indemnity, and fidelity insurance cover, in accordance with the minimum requirements stipulated
Guarantees and/or modrance	in terms of the FAIS Act (for Crypto asset related financial services). The FSP does not provide guarantees, for the financial services it provides.
Outsourcing	The FSP outsources some of its functions to the entities listed below, in terms of signed agreements. Where applicable, the outsourcing parties hold
Outsourcing	the required licenses for the services that they provide, and are remunerated according to the agreed upon terms.
	☐ Culverwell & Co. CA (SA) (auditing services)
	☐ Hooper Accountants (accounting services)
	☐ Thooper Accounting services)
	 ✓ Trisisive (verification services) ✓ Vorlaufer Compliance (Pty) Ltd (compliance-related services)
Document storage	The FSP keeps all legal documents, and records of communication, for the financial services provided to clients, on record for the relevant legislated
Document storage	periods. Electronic copies and/or hard copies, are kept on record. Daily back-ups of electronic records are made, and are sent offsite. Business
	continuity, and disaster recovery, policies and procedures are in place.

Product suppliers	The FSP IS NOT a product supplier. The entities that the FSP uses as product suppliers are listed below, in terms of signed agreements, corporate accounts, or via client accounts. The product suppliers hold the required licenses for the financial products that they issue, and the FSP is remunerated according to the agreed upon terms. Neither the FSP, nor the representative, hold 10%, or more, of the issued shares of any of the product
	suppliers.
	Banks
	Nedbank Limited (short-term deposits)
	Collective investment scheme managers
	□ N/A (not authorised)
	Crypto assets
	☐ Circle (USD Circle "USDC")
	Gemini (Gemini USD "GUSD")
	☐ Tether (USD Tether "USDT")
	Issuers of listed securities
	□ N/A (not authorised)
	Life insurers
	□ N/A (not authorised)
	Medical schemes
	□ N/A (not authorised)
	Non-life insurers
	N/A (not authorised)
	Retirement funds
	□ N/A (not authorised)
Service suppliers	The FSP has services arrangements for marketing, distributing, administering, and/or providing financial products, financial services, and/or related
	services, with the service suppliers listed below.
	Banks
	Nedbank Limited (banking services)
	Collective investment scheme managers
	□ N/A (not authorised)
	Crypto assets
	☐ Circle (Not contracted to FSP. Via corporate accounts and client accounts.)
	☐ Gemini (Not contracted to FSP. Via corporate accounts and client accounts.)
	Luno (Not contracted to FSP. Via corporate accounts and client accounts.)
	□ VALR (Not contracted to FSP. Via corporate accounts and client accounts.)
	Financial services providers
	☐ Phynans (Pty) Ltd (FSP51439)
	Medical scheme administrators
	□ N/A (not authorised)
	Retirement fund administrators
	□ N/A (not authorised)
	Other State of the
	☐ ThisIsMe (verification services) ☐ Vorlaufer Compliance (Pty) Ltd (compliance-related services)
	L IVI Venteuten Cenentianes (Dh.) Ltd. (ennelianes related ennises)

Financial products	The mandatory detailed information for each relevant, specific financial product offered by the FSP, is provided to the client during the interaction
	with the client. The general financial products, and financial services, for which the FSP is authorised, and the specific financial products, and financial
	services, for which the representative is appointed, are listed in the financial products and services section of this disclosure certificate.

	Repr	esentatives	
Full name	Kyle Dowie	David Vincent Roux	
Identity number	Confidential information	Confidential information	
Appointment capacity			☐ Employee
	☐ Mandated	☐ Mandated	
Designation/job description	Chief executive officer	Chief technology officer	
	Key individual		
Contact details	Telephone: +27 (76) 756-8121	Telephone: +27 (79) 212-6832	Telephone:
	Email: kyle@dooya.co.za	Email: david@dooya.co.za	Email:
Qualification (only highest FSCA	Qualification name: Financial Risk Manager	Qualification name: Bachelor of Science in	Qualification name:
approved)	Institution: Global Association of Risk	Engineering (Electronic Engineering)	
	Professionals	Institution: University of KwaZulu-Natal	Institution:
	Year obtained: 2015	Year obtained: 2010	Year obtained:
	FSCA approval number: 458 (FSB 055)	FSCA approval number: 1003 (FSB0352)	FSCA approval number:
Date of first appointment with FSCA	2024-05-14	2024-05-14	
Date of appointment with FSP	2024-05-14	2024-05-14	
Supervision	Not supervised	☐ Not supervised	■ Not supervised
·	☐ Supervised	Supervised	☐ Supervised
	Supervisor: N/A	Supervisor: Kyle Dowie	Supervisor:
	Competency being supervised:	Competency being supervised:	Competency being supervised:
	Regulatory examination requirements	☐ Regulatory examination requirements	Regulatory examination requirements CPD requirements
	☐ CPD requirements		
	Qualification requirements	Qualification requirements	Qualification requirements
	Class of business training		Class of business training
	requirements	requirements	requirements
	Experience requirements	Experience requirements	Experience requirements
Conflicts of interest (representative	As a representative of the FSP, I receive the	As a representative of the FSP, I receive the	As a representative of the FSP, I receive the
specific)	following remuneration:	following remuneration:	following remuneration:
	Basic salary	Basic salary	Basic salary
	Performance bonus	Performance bonus	Performance bonus
	Non-performance bonus	Non-performance bonus	Non-performance bonus
	Commission/Financial	Commission/Financial	Commission/Financial advice/planning
	advice/planning fees	advice/planning fees	fees
	Investment fees	Investment fees	Investment fees
	If I receive fees from any other related party, I	If I receive fees from any other related party, I	If I receive fees from any other related party, I will
	will disclose these fees to you, separately.	will disclose these fees to you, separately.	disclose these fees to you, separately.
	I ensure that I do not offer, or receive, any	I ensure that I do not offer, or receive, any	I ensure that I do not offer, or receive, any
	financial interests that exceed the prescribed	financial interests that exceed the prescribed	financial interests that exceed the prescribed
	I immaterial maximum limits. Lensure that I I	immaterial maximum limits. I ensure that I I	Limmaterial maximum limits. Lensure that I

	disclose all immaterial financial interests that I	disclose all immaterial financial interests that I	disclose all immaterial financial interests that I
	offer, or receive.	offer, or receive.	offer, or receive.
	If there are any conflicts of interest that I affect	If there are any conflicts of interest that I affect	If there are any conflicts of interest that I affect
	you, I will disclose them to you.	you, I will disclose them to you.	you, I will disclose them to you.
Product suppliers (representative	The representative is permitted to provide	The representative is permitted to provide	The representative is permitted to provide
specific)	financial services for the product suppliers	financial services for the product suppliers	financial services for the product suppliers
	marked in the lest below. The representative	marked in the lest below. The representative	marked in the lest below. The representative
	has completed the product specific training	has completed the product specific training	has completed the product specific training
	for the specific financial products, of the	for the specific financial products, of the	for the specific financial products, of the
	specific product suppliers, for which they	specific product suppliers, for which they	specific product suppliers, for which they
	provide financial services, and has	provide financial services, and has	provide financial services, and has
	completed refresher product specific	completed refresher product specific	completed refresher product specific training
	training for changes made to specific	training for changes made to specific	for changes made to specific financial
	financial products (where applicable). The	financial products (where applicable). The	products (where applicable). The
	representative does not hold 10%, or more, of	representative does not hold 10%, or more, of	representative does not hold 10%, or more, of
	the issued shares of any of the product	the issued shares of any of the product	the issued shares of any of the product suppliers.
	suppliers.	suppliers.	
	Banks	<u>Banks</u>	<u>Banks</u>
	□ Nedbank Limited (short-term deposits)	□ Nedbank Limited (short-term deposits)	□ Nedbank Limited (short-term deposits)
	Collective investment scheme managers	Collective investment scheme managers	Collective investment scheme managers
	☐ N/A (not authorised)	☐ N/A (not authorised)	□ N/A (not authorised)
	Crypto assets	Crypto assets	Crypto assets
	☐ Circle (USD Circle "USDC")	☐ Circle (USD Circle "USDC")	☐ Circle (USD Circle "USDC")
	☐ Gemini (Gemini USD "GUSD")	☐ Gemini (Gemini USD "GUSD")	Gemini (Gemini USD "GUSD")
	☐ Tether (USD Tether "USDT")	☐ Tether (USD Tether "USDT")	☐ Tether (USD Tether "USDT")
	Issuers of listed securities	Issuers of listed securities	Issuers of listed securities
	☐ N/A (not authorised)	☐ N/A (not authorised)	☐ N/A (not authorised)
	Life insurers	<u>Life insurers</u>	<u>Life insurers</u>
	☐ N/A (not authorised)	☐ N/A (not authorised)	☐ N/A (not authorised)
	Medical schemes	Medical schemes	Medical schemes
	☐ N/A (not authorised)	☐ N/A (not authorised)	☐ N/A (not authorised)
	Non-life insurers	Non-life insurers	Non-life insurers
	☐ N/A (not authorised)	☐ N/A (not authorised)	☐ N/A (not authorised)
	Retirement funds	Retirement funds	Retirement funds
	│	☐ N/A (not authorised)	☐ N/A (not authorised)

3. Financial products and services

			FSP Kyle Dowie				David Vincent R	oux	N/A			
Cat	Subcategory	Advice	Intermediary	Advice	. .	Supervision	Advice	Intermediary	Supervision Advice	Intermediary Supervision		
Catego	Category I (non-automated advice and non-discretionary intermediary services)											

1.1	Long-term Insurance subcategory A						
1.2	Short-term Insurance Personal Lines						
1.3	Long-term Insurance subcategory B1						
1.4	Long-term Insurance subcategory C						
1.5	Retail Pension Benefits						
1.6	Short-term Insurance Commercial Lines						
1.7	Pension Fund Benefits						
1.8	Shares						
1.8	Money market instruments						
1.10	Debentures and securitised debt						
1.11	Warrants, certificates, or other instruments						
1.12	Bonds						
1.13	Derivative instruments						
1.14	Participatory interests in a collective investment scheme						
1.15	Forex Investment						
1.16	Health Service Benefits						



1.17	Long-term Deposits								
1.18	Short-term Deposits				\boxtimes		\boxtimes		
1.19	Friendly Society Benefits								
1.20	Long-term Insurance subcategory B2								
1.21	Long-term Insurance subcategory B2-A								
1.22	Long-term Insurance subcategory B1-A								
1.23	Short-term Insurance Personal Lines A1								
1.24	Structured Deposits								
1.25	Securities and instruments								
1.26	Participatory interest in a hedge fund								
1.27	Crypto Assets				\boxtimes				
	ory II (discretional	ry interme	ediary services						
2.1	Long-term Insurance subcategory B1	N/A		N/A		N/A		N/A	
2.2	Long-term Insurance subcategory C	N/A		N/A		N/A		N/A	
2.3	Retail Pension Benefits	N/A		N/A		N/A		N/A	
2.4	Pension Fund Benefits	N/A		N/A		N/A		N/A	

2.5 Money market N/A	2.5	Shares	N/A	N/A	П	N/A	П	N/A	
2.7		Money market							
Certificates or other instruments	2.7	Debentures and securitised	N/A	N/A		N/A		N/A	
2.10 Derivative Derivativ	2.8	certificates or other	N/A	N/A		N/A		N/A	
Instruments	2.9	Bonds	N/A	N/A					
Interests in a collective investment scheme	2.10		N/A	N/A		N/A			
Investment		interests in a collective investment scheme							
2.13 Long-term Deposits N/A □ N/A □ N/A □ N/A □ N/A □ N/A □ □ N/A □ □ N/A □ □ N/A □ □ □ N/A □	2.12		N/A	N/A		N/A		N/A	
2.14 Short-term Deposits N/A	2.13	Long-term	N/A	N/A		N/A		N/A	
2.15 Long-term Insurance subcategory B2-A	2.14	Short-term	N/A	N/A	\boxtimes	N/A	\boxtimes	N/A	
Insurance Subcategory B2-A	2.15	Insurance subcategory	N/A	N/A		N/A		N/A	
Insurance subcategory B1-A	2.16	Insurance subcategory	N/A	N/A		N/A		N/A	
Deposits	2.17	Insurance subcategory	N/A	N/A		N/A		N/A	
2.19 Securities and instruments N/A N/A<	2.18		N/A	N/A		N/A		N/A	
2.20 Participatory N/A	2.19	Securities and	N/A	N/A		N/A		N/A	
	2.20	Participatory interest in a	N/A	N/A		N/A		N/A	

2.21	Crypto Assets	N/A	\boxtimes	N/A		N/A	\boxtimes	N/A	
	ry IIA (hedge fun								
2A	General category IIA experience	N/A		N/A		N/A		N/A	
2A.1	Long-term Insurance subcategory B1	N/A		N/A		N/A		N/A	
2A.2	Long-term Insurance subcategory C	N/A		N/A		N/A		N/A	
2A.3	Retail Pension Benefits	N/A		N/A		N/A		N/A	
2A.4	Pension Fund Benefits	N/A		N/A		N/A		N/A	
2A.5	Shares	N/A		N/A		N/A		N/A	
2A.6	Money market instruments	N/A		N/A		N/A		N/A	
2A.7	Debentures and securitised debt	N/A		N/A		N/A		N/A	
2A.8	Warrants, certificates or other instruments	N/A		N/A		N/A		N/A	
2A.9	Bonds	N/A		N/A		N/A		N/A	
2A.10	Derivative instruments	N/A		N/A		N/A		N/A	
2A.11	Participatory interests in a collective investment scheme	N/A		N/A		N/A		N/A	
2A.12	Forex Investment	N/A		N/A		N/A		N/A	
2A.13	Long-term Deposits	N/A		N/A		N/A		N/A	
2A.14	Short-term Deposits	N/A		N/A		N/A		N/A	
2A.15	Long-term Insurance	N/A		N/A		N/A		N/A	

	subcategory B2							
2A.16	Long-term Insurance subcategory B2-A	N/A	N/A		N/A		N/A	
2A.17	Long-term Insurance subcategory B1-A	N/A	N/A		N/A		N/A	
2A.18	Structured Deposits	N/A	N/A		N/A		N/A	
2A.19	Securities and instruments	N/A	N/A		N/A		N/A	
2A.20	Participatory interest in a hedge fund	N/A	N/A		N/A		N/A	
2A.21	Crypto Assets	N/A	N/A		N/A		N/A	
	ory III (administrat		1					
3.1	Long-term Insurance subcategory B1	N/A	N/A		N/A		N/A	
3.2	Long-term Insurance subcategory C	N/A	N/A		N/A		N/A	
3.3	Retail Pension Benefits	N/A	N/A		N/A		N/A	
3.4	Pension Fund Benefits	N/A	N/A		N/A		N/A	
3.5 3.6	Shares	N/A	N/A		N/A		N/A	
3.6	Money market instruments	N/A	N/A		N/A		N/A	
3.7	Debentures and securitised debt	N/A	N/A		N/A		N/A	
3.8	Warrants, certificates or other instruments	N/A	N/A		N/A		N/A	
3.9	Bonds	N/A	N/A		N/A		N/A	
3.10	Derivative instruments	N/A	N/A		N/A		N/A	



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3.11	Participatory interests in a collective investment scheme	N/A	N/A		N/A		N/A	
3.12	Forex Investment	N/A	N/A		N/A		N/A	
3.13	Long-term Deposits	N/A	N/A		N/A		N/A	
3.14	Short-term Deposits	N/A	N/A		N/A		N/A	
3.15	Long-term Insurance subcategory B2	N/A	N/A		N/A		N/A	
3.16	Long-term Insurance subcategory B2-A	N/A	N/A		N/A		N/A	
3.17	Long-term Insurance subcategory B1-A	N/A	N/A		N/A		N/A	
3.18	Structured Deposits	N/A	N/A		N/A		N/A	
3.19	Securities and instruments	N/A	N/A		N/A		N/A	
3.20	Participatory interest in a hedge fund	N/A	N/A		N/A		N/A	
3.21	Crypto Assets	N/A	N/A		N/A		N/A	
Category IV (assistance business FSP)		N/A	N/A		N/A		N/A	

4. Protecting personal information

We will take all reasonable precautions to protect the confidentiality of any information, and to prevent disclosure of any information, and the contents of this form, to any third party that is not permitted to receive the information.

We will provide ongoing financial services to you, and may use your personal information to provide you with information about financial products, or financial services, which are suitable to your financial needs. If you do not want to receive this information, you should notify us, accordingly.



We use your personal information to perform initial, and ongoing, customer due diligence procedures, as required by the Financial Intelligence Centre Act 38 of 2001, to process your instructions, and to administer, and manage, your investments with us, and for related purposes.

Additionally, we collect (usually directly, or occasionally indirectly, via third parties providing services to us), and/or further process, information of clients, as data subjects, for functions, or activities, including, but not limited to:

- Performing the initial, and ongoing, customer due diligence procedures, for you, and other people involved in the business relationship (for example, the person making contributions, the person acting on your behalf)
- Assigning a unique identifier to you (client number)
- · Providing financial products and/or financial services to you, carrying out the instructions, and transactions, related thereto
- Performing a financial needs analysis for you, to consider your needs, circumstances, risk tolerance and capacity, and your capacity to understand the features, and complexity, of the financial service and/or the financial product
- Collecting information about your existing financial products, with product suppliers, which may be collected via third party service suppliers, such as The Financial Services Exchange (Pty) Ltd t/a Astute, or any other third party providing a mechanism for the transmission of the information
- Collecting, further processing, and reporting, information about your tax residency
- Underwriting
- Assessing, and processing, claims
- Confirming, verifying, and updating, information
- Detecting, and preventing, fraud, crime, money laundering, or other unlawful activities
- Screening of sanctions lists, media sights, and general internet searches
- Determining the riskiness of you, other people involved in the business relationship, and the business relationship
- Conducting market, or client, satisfaction research
- · Audit, and record keeping
- Legal proceedings
- Activities relating to maintaining, and improving, the business relationship
- Providing communication about us, the financial products that we offer, the underlying financial products, and financial services, and regulatory matters, which may affect you
- Sharing information with other relevant FSPs, who are involved in administering your investment, product suppliers, and service suppliers, with whom we have business relationships, to process information on our behalf, or to those who provide services to us
- Complying with legal, and regulatory, requirements, or when it is otherwise allowed by law, which processing you understand, and accept.

We value the privacy of your personal information, and will:

- Secure your personal information, in our possession, or under our control, by taking appropriate steps to prevent unlawful, and unauthorised, access thereto, or use, or disclosure, thereof
- Not disclose your personal information outside of the company, without your consent, except as described in this form
- Only keep your personal information for as long as it is required, or authorised, by applicable law, once you cease to be our client.

We undertake to ensure, in our services agreements with third parties, that information provided to these third parties is treated as confidential. We will not make your information available to any other third parties, unless obliged by, or required to do so, in terms of any law, or without your written permission. The termination of this business relationship will not affect our



obligation of confidentiality, which shall survive the termination of this business relationship.

We, our product suppliers, or our service suppliers, for your personal information, may transfer to, store at, and process at, a destination outside of South Africa. By submitting your personal information, you agree to this transfer, storing, or processing. We will take all steps reasonably necessary, to ensure that your data is treated securely, and in accordance with applicable legislation, or other relevant laws, including contractual terms, where necessary.

If you provide us with adequate proof of identity, you may ask us to confirm, free of charge, whether, or not, we hold personal information about you.

If you provide us with adequate proof of identity, you may ask us for the record, or a description, of the personal information about you, held by us, including information about the identity of all third parties, or categories of third parties, who have, or have had, access to the information:

- within a reasonable time
- at a prescribed fee, if any
- in a reasonable way, and format
- in a form that is generally understandable.

You may, using the relevant form prescribed by the Information Regulator:

- lodge a complaint with the Information Regulator, if you were not satisfied with the outcome of our internal complaints process
- request us to correct, or delete, personal information about you, in our possession, or under our control, which is inaccurate, irrelevant, excessive, out of date, incomplete, misleading, or obtained unlawfully
 - o Indeed, you have an obligation to ensure that we hold updated, and correct, information, during the business relationship with us, which obligation you undertake to fulfil.
- request us to destroy, or delete, a record of personal information about you, which we are no longer authorised to retain, because it is no longer necessary for achieving the purpose for which the information was collected, or subsequently processed.

5. Signatures of the parties

This disclosure certificate may be signed by hand (in ink), digitally, through marking a check/tick box, electronic signature, or inserting a full name.

This disclosure certificate may be executed in counterparts, each of which will be an original, and which together constitute the same document. Signature of this disclosure certificate, by the parties, sent electronically, by fax, email, or by electronically accepting the terms and conditions on our platform and/or website, will be treated as the party's original signatures, for all purposes under this document. Sending copies of this document, and the pages requiring signatures, by fax, email, in "portable document format" (".pdf") form, or by any other electronic means, intended to preserve the original appearance of the document, or by a combination of these methods, will be effective execution, and delivery, of this document, to the parties, and may be used as an original document, for all purposes.

The parties record that it is not required for this disclosure certificate to be valid, and enforceable, that a party shall initial the pages of this document and/or have its signature of this document verified by a witness. The parties record that if the client is unable to sign the disclosure certificate in any one of the specified ways, the disclosure certificate is valid, and enforceable, if the client provides declaration by return email, or another agreed upon method, without affixing their signature to the document.

6. Client declaration



I/we hereby confirm that I/we have read, and understand, the contents of this disclosure certificate, the representative has discussed the contents with me/us, and that I/we have been provided with a copy thereof.

I/we know that you will use my/our information, and the personal information of persons acting on my behalf, or on whose behalf I/we am acting (our personal information), for, and during, my/our business relationship with you, or for a single transaction. If you accept the business relationship, or single transaction, you may:

- collect, and further process, our personal information, received from third parties providing services to you
- process our personal information, to administer the contract with you, and for related purposes;
- process the child's personal information, where the investor is a minor child, and I am the legal guardian of the child.
- give to, or receive from, our personal information (electronically or otherwise):
 - o a third party, contracted to you, to provide services to you, so that the third party can provide services, or products, to you, on behalf of us;
 - o a third party, contracted to you, so that you can confirm our personal information;
 - o any person related to you (as described in the Companies Act) and your associates, who provide services (like administration services) to you;
- transfer to, store at, and process at, a destination outside of South Africa, our personal information.

7. FSP declaration

We hereby confirm that the FSP accepts responsibility for the activities performed by the representative, within the representative's employment/mandate obligations, and that, to the best of our knowledge, they meet the fit and proper requirements, including personal character qualities of honesty and integrity, good standing, competence, continuous professional development, operational ability, and financial soundness requirements. If the representative is being supervised, the details are reflected on this disclosure certificate. If the representative is debarred, we will adhere to the requirements for the reappointment of a debarred representative. In respect of potential conflicts of interest, representatives must adhere to the Conflicts of Interest Management Policy.

We hereby confirm that the contents of this disclosure certificate have been discussed with you.

We hereby confirm that we will only process your personal information, as specified above, or as otherwise agreed to by you.

Key individual name/signature:	Kyle Dowie (signed on hard copy)
toy marriada namo, orginataro.	Tryle Dowle (eighted off flat dopy)